

STATEMENT: September 12, 2001

For Telcos requiring assistance or help with solutions to your customer problems in the aftermath of yesterday's tragedy, please call 1-888-NPAC-HELP

WASHINGTON, DC, September 12--NeuStar, Inc. headquarters in Washington, DC and all its offices throughout the country are open today conducting business as usual. The company is fully operational and has not experienced any service interruptions resulting from the tragic events yesterday in New York City and Washington, DC.

NeuStar has been in contact with the FCC and has advised that we are assisting service providers in every possible way. We have already communicated the same to several telecommunications service providers in the New York area and are in the process of communicating the same to all service providers. With concern to the situation that resulted from the tragedy at the World Trade Center, NeuStar immediately put into place options to assist its customers, including:

- Notifying the FCC and the state regulators that NeuStar is assisting telcos by providing ported services and our technical expertise as needed to assist their customers
- Notifying all affected Telcos that we stand ready to provide necessary services, including porting numbers outside of the affected areas, and transferring CO codes outside of the affected areas as an immediate priority.
- NeuStar has given the highest priority to porting numbers for all impacted service providers in the New York City area.
- NeuStar has technical personnel standing by to field all questions and provide solutions that may be accommodated on a temporary basis, as the situation requires.