

# Should a law enforcement or public safety agency use the IVR or ELEP Service?



|   | <b>IVR</b> | <b>ELEP</b> |
|---|------------|-------------|
| <b>Current service provider for ported numbers</b>  | <b>YES</b> | <b>YES</b>  |
| <b>Current service provider for numbers that have not been ported</b>                                       | <b>YES</b> | <b>NO</b>   |
| <b>Communications Assistance For Law Enforcement Act (CALEA) Service provider's law enforcement contact</b> | <b>YES</b> | <b>YES</b>  |
| <b>Port information provided</b>  | <b>YES</b> | <b>YES</b>  |
| <b>Port history provided</b>  | <b>NO</b>  | <b>YES</b>  |
| <b>Ability to search by individual telephone number</b>   | <b>YES</b> | <b>YES</b>  |
| <b>Ability to search by a range of telephone numbers</b>  | <b>NO</b>  | <b>YES</b>  |
| <b>API available</b>  | <b>NO</b>  | <b>YES</b>  |
| <b>Number of telephone number look-ups allowed per session</b>  | <b>20</b>  | <b>100</b>  |
| <b>Online access</b>  | <b>NO</b>  | <b>YES</b>  |
| <b>Phone access</b>   | <b>YES</b> | <b>NO</b>   |
| <b>Ability to upload a file</b>   | <b>NO</b>  | <b>YES</b>  |
| <b>Prepaid and postpaid information</b>   | <b>YES</b> | <b>YES</b>  |
| <b>Fee-based service</b>  | <b>NO</b>  | <b>YES</b>  |