



# Bulk Data Download Service Overview



## What:

Bulk Data Downloads (BDDs) provide data extracts from the NPAC/SMS database and are used to communicate network, number pool block, subscription version, and notification data, in a set file format to requesting NPAC users. BDD files can be full files or delta files. Delta BDDs provide the latest list of updates to network, subscription version, or number pool block data between two selected points in time. Full BDDs provide an active-like view of network, subscription version, or number pool block data from inception.



## Who:

BDD files can be requested by NPAC users via the NPAC Customer Portal or by contacting the iconectiv NPAC Help desk at 844-820-8039

## When:

BDD Files can be requested one-time or on a recurring basis. One-time requests can be full or delta BDDs, and can cover a designated time period. Recurring requests can be full or daily delta BDDs and cover the data through midnight GMT the previous day. All one-time and recurring delta BDD generation and delivery times are impacted by the number of BDD requests in queue. Recurring full BDDs are independent of the volume of requests and will be available daily prior to 09:00 GMT.



## Where:

Once generated, the files can be retrieved from the users sub-directories on a secure FTP (sFTP) server by users who are designated as primary or sFTP users.

## How:

All BDD requests are ordered via the Customer Portal>Support>Service Catalog>Bulk Data Download>**Request One-time or Recurring Bulk Data Download Request Form** or by contacting the iconectiv NPAC Helpdesk.

The **BDD User M&P (BDD UDOC)** can be found on the Customer Portal>Knowledge Base>perform a search on "BDD". The **sFTP Site Requests UDOC** can also be found in this manner.

### about iconectiv

Your business and your customers need to access and exchange information simply, seamlessly and securely. iconectiv's extensive experience in information services and its unmatched numbering intelligence helps you do just that. In fact, more than 2B people count on our platforms each day to keep their networks, devices and applications connected. Our public and private clouds provide Software as a Service (SaaS) and Information as a Service (IaaS) solutions that span network and operations management, numbering, trusted communications and fraud prevention. As the Local Number Portability Administrator (LNPA) for the United States, iconectiv manages the nation's Number Portability Administration Center (NPAC). The largest system of databases of ported telephone numbers in the world.